Leadership Comments

Network of Care for Veterans, Service Members & Their Families

“Ongoing deployments, as well as current and future DoD budget cuts, put tremendous stresses on service members, veterans and their family members. Collaboration is critical in order to ensure that community resources are better aligned with what military installations can and can’t do; what the VA can and can’t do, and what community-based service providers can and can’t do. The Network of Care is a great tool/resource to support community readiness and help connect the dots so that we can better coordinate service delivery and provide assistance for service members, veterans and their families.”

-Kate Hatten
Military Impact Planning Program Manager, Pikes Peak Area (Colo.) Council of Governments

“As head of the emergency outreach team, I can tell you that the Network of Care should exist in every single county and be at the reach of EVERY SINGLE crisis outreach worker in America! There is nothing like it. It has transformed our work. It has saved lives. It needs to be nationwide.”

-Katherine Rovendro
Director of Service Development, Anne Arundel County (Md.) Crisis Response Team

“In California, we’re doing something simple but powerful for our veterans and their families. Through an extraordinary collaboration between our mental health and military communities, we have launched a program that links together all the various resources for veterans and created a one-stop shop for the people and families suffering from the effects of war. We call it the Network of Care.”

-Former Governor of California

“There has never been a more important time to find cost-effective ways to connect our veterans and military service members with the critical services they need. Our brave men and women in uniform risk their lives for our freedom and ask for very little in return, and we want them to know this remarkable resource is now here to serve them.”

-U.S. Sen. Jeff Merkley, D-Ore.

“This Web site, Fort Oregon, is incredible. Really, my jaw was dropping as they were going through the different features of the site. It has every possible aspect of services and information that are relevant to someone returning from overseas, coming back, trying to get their feet on the ground.”

-U.S. Senator Jon Tester

“Increasing rural veterans’ access to mental-health care will increase their quality of life — and that of their families,” said Montana Sen. Jon Tester, a member of the Senate Veterans’ Affairs Committee. “Too many veterans in times of need don’t know where to turn, and that’s why I’ll keep supporting new, easy-to-use tools like the Montana Network of Care and telemedicine that put high-quality health care within the reach of more Montana veterans.”

-U.S. Senator Jon Tester

“The freedoms that we enjoy today are made possible by the courageous men and women of our armed forces. Together, we must reach out to them as they return home, especially those who have suffered both physically and mentally. So if you are a veteran, service member, or family member, this website is for you.”

-Former Governor of California
“Now that our military personnel are returning in greater numbers, it is so important to serve them properly when they get home. The Network of Care is just in a league of its own. Jobs, services, support groups, Personal Health Records, news, social networking – it is amazing, and it is a critical one-stop shop for them, their families, and our veterans. We are very happy that we will be able to help them in such an efficient and meaningful way.”

– Col. Ronald P. Han Jr.
Director of Hawai‘i Office of Veteran Services

“We ask a great deal of our military families and our veterans, and for that, we owe them a debt of gratitude. When we saw men and women falling through the cracks of a large and outdated federal VA system, we didn’t point fingers. We chose to act. Maryland’s Commitment to Veterans initiative is a national model for what states can do to improve veteran services, especially behavioral health services. We are proud to be the first state in America to launch the Veterans Network of Care portal. We hope that other states follow our example and make veterans’ health a leading priority.”

– Anthony G. Brown
Lieutenant Governor, Maryland

“We salute this great work. We are using new technology and advancing new tools to connect to our veterans. This is going to be a significant improvement. As I travel around, I am going to use this as an example for others to follow.”

– John E. Lee
Former Director, Washington Department of Veterans Affairs

“This is a chance to make sure that all of our soldiers know just how grateful we are for their contributions. And with one stop, they can get the help that they deserve.”

– U.S. Sen. Ron Wyden, D-Ore

“Aloha. We in Hawai‘i care very much about those who have served their country and have come home. We have established, with the Network of Care, a state-of-the-art way to reach out to them and to make it easy to find all services, information and support. What used to be fragmented and confusing is now in one place and easy to use. We are bringing a rich variety of support tools, including a remarkable jobs board, directly to our service members and veterans. This is a huge step forward in serving our returning military members, our veterans, and their families. General Wong, Director Han, Sharlene Chun-Lum and others have helped us do something very significant. I hope, eventually, all states can provide such a remarkable service.”

– Neil Abercrombie
Governor of Hawai‘i

“This network is a terrific example of how technology can put patients at the center of care, where they should be, and improve coordination. Better information is the first step to better health, and that’s what the Network of Care delivers.”

– Patrick Kennedy
Former U.S. Representative for Rhode Island

“This is such a desperately needed program everywhere in the nation. We stand ready to join as partners with the Department of Defense to do all we can to assist in the roll-out of this proven service to our returning soldiers.”

– Valerie Brown
Past President, National Association of Counties (NACo)
“This Web site is unique to Nebraska, in that it covers both mental health and substance abuse issues on the behavioral health side and gambling and traumatic brain injury concerns. (It’s especially for veterans involved in those issues.”

– Scot Adams
Director, Nebraska Division of Behavioral Health

“The Network of Care will serve as a bridge between federal, state and local services available for veterans. As a unique, new outreach and information hub, it will serve all of Maryland’s veterans, regardless of their geographic location.”

– Wilbert Forbes
Deputy Secretary, Maryland Department of Veterans Affairs

“As part of developing community readiness for our returning military personnel, the Veterans Network of Care is one tool that brings together the military, VA and civilian resources in a single place for everybody in the community to use. It has fundamentally changed the way our community reaches out to our returning heroes.”

– Frank Sullivan
Former Director of Mental Health, Anne Arundel County (Md.) Mental Health Agency

“The Pikes Peak Area Council of Governments (PPACG) is pleased to work with Trilogy and our service provider partners to develop this Network of Care site for the Pikes Peak Region. Developing a primary point of entry for active-duty service members, veterans and family members is one of the highest priority recommendations of the Fort Carson Regional Growth Plan. This Web site is an exciting opportunity to provide valuable information and service linkages for our military community.”

– Robert MacDonald
Executive Director, Pikes Peak Area (Colo.) Council of Governments

“The Network of Care is a valuable resource for the military and veteran community of the Pikes Peak Region.”

– Sallie Clark
El Paso County (Colo.) Commissioner; Chairperson, PPACG Board of Directors

“It has always been my office’s priority to increase resources for the women and men of Snohomish County who have served in the military. We owe our veterans a debt of gratitude for their services as well as top-notch services. In Snohomish County, they can be sure they will receive it.”

– Aaron Reardon
Snohomish County (Wash.) Executive

“My priorities are God, family and country, and my husband is a Vietnam vet, so this is a good fit. … The thing that we found that we do particularly well in Hall County and Nebraska is that our Workforce Development works very closely with our veterans service officer. These people are disciplined, they are ready to serve, they have served their country – so they are ready to serve an employer well. They are great employees. The problem is we don’t have a ‘connect’ with all the young veterans coming back.” Lancaster sees the Network of Care as a way to cure that access issue. “It is fantastic, but the biggest problem is that it isn’t everywhere in the country yet and needs to be.”

– Pam Lancaster
Supervisor, Hall County, Neb.
“The least we can do for our service members coming back from war is to help them return home as successfully as possible. There is a specific program that can really make a difference – the Network of Care. There is simply nothing like it anywhere in the country. I adopted it in my county – you can, too!”

– Glen Whitley

Tarrant County Judge; Past President, National Association of Counties (NACo)

“We’ve seen the news stories – our troops are coming home to our counties after admirably serving our country in Iraq. Many will be looking for jobs; some will seek counseling services, and others will need assistance with child care. As county leaders, we celebrate our troops coming home and know that even though they are leaving the war, they war doesn’t necessarily leave them. NACo’s Network of Care program is a county-based Web portal to help active military, veterans and their families access services; caregiver support; job searches; record storage, and a comprehensive library of information they need in the counties where they live. The Network of Care is a highly creative use of Internet technology to help serve those who have served us. It is extremely affordable, and it works.”

– Lenny Eliason

President, National Association of Counties (NACo)

“We are really excited to bring the Network of Care for Veterans, Service Members & Their Families to the State of Hawai‘i. This remarkable program will be a great service, especially to our men and women in uniform who are transitioning back to civilian life. With this tool, our returning service members can easily and quickly find virtually everything they and their families need in one single place. It is a most helpful tool that complements our total Military Force services with local services. This is an innovative step forward!”


Adjutant General of Hawai‘i